

FIN URGENT WORKS NOTICE

**7AM WEDNESDAY 16th MARCH TO 5PM FRIDAY 18TH MARCH 2022
& 9AM—1PM SATURDAY 19th MARCH 2022**

Sunwater will be installing a temporary transformer in the substation at the Selma Pump Station compound. This will require a full electrical shutdown for 10 hours each day for 3 consecutive days. The result of this will be that pumping will only be available for 14 hours per 24 hour period. There will be a final shutdown on the 4th day for 4 hours to inspect and test the works done.

WHY ARE WE DOING THIS?

The temporary transformer is to enable recommissioning of the 3rd pump to run until the new transformer arrives in mid-May. FIN consider the risk of another failure of the current transformers or pump would severely impact our ability to supply water to our customers. We have therefore authorised Sunwater to install a temporary transformer to mitigate this potential risk, and allow full pumping capacity to return to the channel system.

HOW WILL THIS AFFECT ME?

Only 80ML of pumping supply (from the FIN diesel pump) will be available between the hours of 7am to 5pm on Wednesday 15th to Saturday 18th of March. On those days, from 5pm to 7am the following day, a combined total of 280ML of water per day will be available (see Table below)

	Wednesday 16th	Thursday 17th	Friday 18th	Saturday 19th
7am to 5pm (10hrs)	Selma PS Off / FIN Diesel Pump On	Selma PS Off / FIN Diesel Pump On	Selma PS Off / FIN Diesel Pump On	9am-1pm: Selma PS Off / FIN Pump On Full Flow Available from 1pm
Water Supply Available	80ML	80ML	80ML	
5pm to 7am (14hrs)	Selma PS On / FIN Diesel Pump On	Selma PS On / FIN Diesel Pump On	Selma PS On / FIN Diesel Pump On	
Water Supply Available	280ML	280ML	280ML	

Depending upon the amount of water orders placed, restrictions will apply if the demand exceeds the capacity of the pumps (the ‘water supply available’ in the above table). Note: we only have a 14 hour window between 5pm and 7am the following day to deliver the water orders.

If peak demand was experienced i.e. everyone wanting water at the same time through this period, a restriction of up to 60% of normal flow could occur.

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WHAT DO I NEED TO DO?

Talk to our Water Officers so we can more effectively manage water demand over this period.

We recommend:

1. For those with storage, that it is maximised over this period.
2. Place your orders as early as possible (1-2 weeks beforehand) to allow our team to formulate delivery strategies.
3. Consider if you can water before or after these dates, or only for 1 day to minimise the likelihood of restrictions across the channel.

WHO DO I CONTACT FOR MORE INFORMATION?

Talk to the Water Officers or ring the contact numbers below and talk to Scott or Donna.

We recognise that this may be inconvenient for many, but ask you to work with us to ensure the best outcome for you.

Please contact us if you have concerns or queries.